## **Tricolor Social Bond Impact Reporting**

## 2024 Q2

| Social Impact   | Impact Metrics   | Expected | Actual |
|---|--|----------|--------|
| Access to affordable<br>credit                          | Percentage of proceeds to Qualifying Loans   | 100%     | 100%   |
|   | % of borrowers with either no FICO or with household income below 80% of the median income in Eligible Loans                             | 100%     | 100%   |
|   | Outstanding Principal Balance (OPB) of loans to borrowers with no FICO or with low income as % of the outstanding pool of Eligible Loans | 100%     | 100%   |
| Access to quality,<br>dependable, essential<br>services | % of borrowers who receive a free warranty   | 100%     | 100%   |
|   | % of warranty claims processed at no charge to customer  | 100%     | 100%   |
|   | % of installment payments processed with no fee to the customer  | 100%     | 100%   |
| Socioeconomic<br>advancement                            | % of borrowers who built a credit score with a major bureau  | 20%      | 47%    |

